

BARCELONA CLINICAL COORDINATING CENTER

BY FUNDACIÓ MÓN CLÍNIC BARCELONA

QUALITY POLICY

CONFIDENTIALITY STATEMENT

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1. PURPOSE AND SCOPE

BCCC is committed to complying with all the highest quality requirements and continuously improving the effectiveness and scope of its Quality Management System (QMS).

Quality policy is developed in accordance with the following requirements:

- It aligns with the organization's overall business strategy.
- It incorporates customer requirements and expectations.
- It provides a framework for establishing and reviewing quality objectives.
- It reflects the organization's commitment to continuous improvement by encouraging the identification of opportunities for enhancement and the implementation of corrective actions when necessary.

All employees, product/ service suppliers, and other external collaborators should be familiar with the quality policy and adhere to it.

2. STATEMENT

Our mission is to protect and strengthen people's health in order to help improve the quality of life of all citizens and promote the progress of health professionals. BCCC serves as key partner for startups, biotech, MedTech, and pharmaceutical companies, helping them to conduct clinical trials, post-authorization studies, biomedical research, and Real World Evidence (RWE) initiatives. In addition, BCCC offers tailored strategic support in regulatory and statistical matters, along with comprehensive operational assistance. BCCC's services also include precision imaging through its Core Lab, providing centralized imaging analysis.

BCCC wants to be an organization:

- that moves towards a sustainable model of excellence, that operates internationally and that wants to be a reference in its activity,
- with a spirit and vocation of service, generating trust among our users,
- based on knowledge and
- based on a cohesive and committed human team.

Our values are:

- **Vocation of service:** commitment to understanding customer needs and ability to respond to their expectations.
- **Transparency:** ability to communicate sincerely and truthfully, what we do and how we do it, generating trust, credibility and reputation with different interested parties.

- **Innovation:** ability to develop ideas to improve the service provided to our users, both internal and external.
- **Excellence:** talent to exceed quality standards in the achievement of objectives, through effort and continuous improvement in order to become benchmarks.
- **Compliance:** to meet the requirements of our clients, the applicable legislation, and other subscribed requirements, and to preserve the confidentiality of the information and data we work with.
- **Safety:** to use continuous improvement in the prevention of harm and health deterioration of the staff as the basis of our work activities.
- **Continual improvement:** commitment to continuous improvement by regularly evaluating processes and fostering a culture of learning and quality management.

For the BCCC, transparency is an essential public good that contributes to generating society's trust in the entity and responds to their ethical commitment to be accountable to citizens and interested parties.

This policy is easily located on the BCCC's website and, where appropriate, in other media accessible to the public.

The Quality Policy is reviewed on annual basis and is complemented by the quality objectives that must also be defined and approved annually.

3. IMPLEMENTATION

Direction Committee ensures the Quality Policy is communicated, understood, and applied throughout the organization.

The implementation of the principles outlined in this policy is supported by the development of a robust quality management system and the firm commitment of the Direction Committee.

Direction Committee is responsible for providing the necessary resources to ensure the continual improvement of the system and to support all individuals who contribute to its effectiveness.